

***Instructions:*** Please print and fill out this survey. Bring it in the office for a 10 % off your Belle-Aimee purchase. **Limit one time only per customer.** Apply to skincare products only.

NAME:

Phone:

Email:

How did you learn of this website?

- a) from VN Television. Which station: SET or Saigon TV or LSTV or VBS
- b) from friends. Are your friend : patient or Belle-Aimee skincare user
- c) from Dr Tien Nguyen's office staff
- d) from Google / yahoo/ other search engine ( name:\_\_\_\_\_ )

What is the primary reason for you to visit this website?

- a) to buy products
- b) to find information
- c) to make an appointment
- d) to get entertainment

If your goal is to find information , is it :

- a) to find information on the doctor
- b) to find information on the skincare products
- c) to find information on the laser and skin rejuvenation treatments
- d) other:\_\_\_\_\_

Is the information you are looking for easy to find?

- a) yes, easy to find
- b) yes, easy to find and to understand
- c) yes, easy to find but hard to understand
- d) no, difficult to find and to understand

How do you like the website ? Please add your suggestion.

- a) Professional. You like: \_\_\_\_\_
- b) Informative. You like: \_\_\_\_\_
- c) Unattractive. You don't like:\_\_\_\_\_
- d) Amateurish. You don't like:\_\_\_\_\_
- e) Hard to navigate. You don't like:\_\_\_\_\_

What are the things you would want to improve this website?

- a) More pictures
- b) More information on medical procedures
- c) More information on cosmetic procedures
- d) More information on skincare
- e) Other:\_\_\_\_\_

Comments and suggestions : \_\_\_\_\_

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